

# Our College charter

## What we promise to you

To provide you with the information you need to access all our learning and timetable.

To offer you a learning plan to help you get the most out of your learning and progression with the college.

To engage with you in a recovery focused and hopeful way to help you get the most out of your learning and progression with the college.

Where required, to offer you a personalised support plan to help you to meet your individual learning or wellbeing needs.

Embrace the diversity of our students and ensure that the learning environment is non-judgemental and inclusive.

Be considerate and respectful to students and staff at all times.

Provide you with a safe and friendly learning environment.

Empower you to have self-awareness and encourage self-management at all times.

To listen to your comments and views and concerns about the college and respond to you individually in a timely and supportive manner.

Handle your enquiries in a friendly but professional manner.

To celebrate your success and offer certificates of education for courses that you complete with us.

## What we ask of you

Provide us with the required information to support your education, safety and wellbeing during our courses.

Attend courses punctually and to let us know if you are running late or cannot attend.

To engage and participate in learning in order to learn and grow with the college.

Ask us for help if you need any additional clarification or support in your education.

Embrace the diversity in the classroom and help us to keep your learning environment a non-judgemental and inclusive space.

Be considerate and respectful to students and staff at all times.

Adhere to guidelines or group agreements to ensure a safe and friendly learning environment.

Respect the personal rights of all college students and staff.

Raise any concerns at the earliest opportunity to ensure you receive timely and appropriate support.

Build your self-awareness and work towards taking control of your own wellbeing.

Recognise your success and be proud of all that you have achieved!